



Your ref MRK 10992
Our ref SANS 1828/1853
Inquiries 071 612 4544
Contact K Nefadi
Date 6 August 2025

PRIME CLEANING SUPPLIERS

Attention: Mr Joseph Losper
Email: joseph@primecs.co.za

RE: Permit Status Update

Dear Mr. Losper

Regarding permits as below:

CLIENT	MRK NUMBER	PERMIT NUMBER	STANDARD
Prime Cleaning Suppliers (Pty) Ltd	10992	17293	SANS 1853
Prime Cleaning Suppliers (Pty) Ltd	10992	17255	SANS 1828

We are currently experiencing significant delays in our review processes. As a result, the renewal of both permits has not yet been concluded. Please be assured that we are working tirelessly to resolve the issue and to finalise all outstanding permits as soon as possible. We will continue to keep you informed on the progress toward resolving the backlog.

We deeply value our long-standing partnership and remain committed to improving any aspects of our service that negatively impact our clients.

Thank you for your understanding and continued support.

Sincerely,


Philiswa Dhlamini

Customer Partnering: Customer Engagement

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